Dejan Majkić
Born on 29-Jan-1977 in Banjaluka
Republic of Srpska
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CURRICULUM VITAE

QUALIFICATIONS PROFILE:

- **MA in CS & IT** - **Masters** of Computer Science and Information Technology, College of Information Technology Banjaluka 300 ECTS
- Information Technology Engineer - **Specialist** of Computer Science, College of Information Technology in Banjaluka (240 ECTS)

LATEST SPECIALIST TRAINING, WORKSHOPS, AND COURSES:

• 3/31/2022 **Course: Software Product Management Specialization - (certificate)**
• 11/28/2021 **Course: Software Processes and Agile Practices (4 weeks online course authorized by University of Alberta, and offered through Coursera) - (Certificate)**,
• 08/28/2021 **Course: Client Needs and Software Requirements (4 weeks online course authorized by University of Alberta and offered through Coursera) - (Certificate)**,
• 08/23/2021 **Course: Software Product Management Capstone (6 weeks online course authorized by University of Alberta and offered through Coursera) - (Certificate)**,
• 05/19/2021 **Course: Reviews & Metrics for Software Improvements (4 weeks online course authorized by University of Alberta and offered through Coursera) - (Certificate)**,
• 04/17/2021 **Course: Agile Planning for Software Products (4 weeks online course authorized by University of Alberta, and offered through Coursera) - (Certificate)**,
• 02/09/2021 **Course: DevOps Culture and Mindset (4 weeks online course authorized by University of California, Davis and offered through Coursera) - (Certificate)**,
• 11/22/2020 **Course: Become a Successful Online Teacher - Teach Online Students (6 hours online course provided by TJ Walker and offered through Udemy) - (Certificate)**,
• 10/04/2020 **Course: Managing an Agile Team (4 weeks online course authorized by University of Virginia and offered through Coursera) - (Certificate)**,
• FOR OLDER CERTIFICATES, PLEASE CLICK HERE

IT MANAGEMENT SKILLS:

- 10 + Years in Project Management, and SCRUM framework (Scrum Master, and Product Owner CERTIFIED)
- Servant Leadership and Good communication skills,
- Analytical and research skills
- Proper management of priorities (task management, backlog refinement),
- Establishing good business relationships,
- Project Planning & organization development life cycle and software releases…
- Troubleshooting, Creativity,
- Excellent and effective teamwork,
- The ability to develop the skills of the team,
- Innovative Thinking Skills,

- Awakening passion awareness among associates,
- **IT CONSULTING:** Analysis of the organization's readiness to change, Development of a strategy for IT development in the organization, ROI analysis, GAP analysis, Risks analysis for the Project implementation, Feasibility Study for the Project implementation, Eliciting and expressing user requirements, Making optimal Plan of organizational flexibility, Making optimal Software support plan,
- **Joomla, Wordpress, Moodle**,
- Video editing and assemblage skills Camtasia,
- Training users in the use of application software of integrated information systems,

LANGUAGES: Serbian language, mother tongue, English language: Fluent

WORKING EXPERIENCE:

1. CIO - Head of IT Sector at Tax administration of Republic of Srpska (current)
2. Head of the Central Personal Database Department: Republic of Srpska Government - Civil Service Agency of the Republic of Srpska (from 1st August 2011 – 20 Jan 2012)
3. Senior Associate for Supervision and Control of Central Personal Database: Civil Service Agency of the Republic of Srpska (from 15 Oct 2004 – 31 Jul August 2011)
4. Chef of the team for creating project documentation in the project of Transfer of Optical System along the Railroad Corridor (Logos-link Company, nine months period)
5. Enterprise Resource Planning System Administrator: Logos-tel Company (Computer Telephony and Business Information Systems, 24 months period)
6. IT specialist at State Company Telekom Information System (MTEL, 14 months period)
7. Market Surveys: Partner Marketing Agency (6 months period)

STUDY VISITS, LAUDS, AND AWARDS: **For more info, Click Here**

CURRENT EMPLOYER AND DUTIES:

TAX ADMINISTRATION OF THE REPUBLIC OF SRPSKA St. Trg Republike Srpske 8 78000 Banjaluka Republic of Srpska www.poreskaupravars.org	Responsible for the development of ICT in the Tax Administration of the RS, Preparing a strategic plan for the implementation of an integrated information system and being responsible for the execution of that Plan, Organizes tasks on defining standards for hardware and software, research and development of IIS, Performs the most complex tasks within the scope of the Sector, Performs other duties as requested by the general manager of the TA of the RS.

PERSONAL PROFILE:

- Like Helping Others
- Need to Be in the Spotlight
- Good Listener
- Influence Without Authority
- Comfortable with Uncertainty
- Handle Conflict Well
- Love teamwork,
- Passionate for Agile and Scrum,
- Sense of initiative and sense of responsibility,
- Ability to work independently and without direct supervision,
- Tactful, good sense of humor, good self-control,
- Strong enthusiasm and positive energy,
- Driving license category "B,"
- Married, father of two children,
- I have an excellent aspiration to develop existing knowledge and learn new things.